

Dialogic® IP Media Server

Upgrading from Release 2.3.0 to 2.4.0 on Red Hat Enterprise Linux ES Platforms

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Upgrading on Red Hat Enterprise Linux

This document provides information and instructions for upgrading from the Dialogic® IP Media Server Release 2.3.0 to Dialogic® IP Media Server Release 2.4.0 on platforms running Red Hat Enterprise Linux ES. It also includes instructions for downgrading from 2.3.0 to 2.4.0 in the event that you need to restore your previous configuration for some reason.

Introduction

This document describes the procedure for upgrading your Red Hat Enterprise Linux 4 system from Dialogic® IP Media Server Release 2.3.0 to 2.4.0. Also included is the procedure for downgrading your system from MS 2.4.0 to 2.3.0.

(The Dialogic® IP Media Server is also referred to herein as the “IP Media Server” or “MS”.)

The matrix below defines the specific versions of Red Hat Enterprise Linux 4 and the default VXML version associated with each IP Media Server release.

Table 1. Software Versions

Dialogic® IP Media Server	Red Hat	VXML
2.3.0	Red Hat EL 4 Update 4	2.0
2.4.0	Red Hat EL 4 Update 5	2.0



Note: Important: Use the IP Media Server Web UI to save a copy of your current configuration before starting the upgrade process.

Backup and Restore Scripts

As part of the upgrade process, certain file systems need to be backed up on the system. In the event that you need to downgrade to Release 2.3.0 after the upgrade, these backup files can be restored. Command shell scripts that enable you to back up and restore the necessary file systems are available on the Dialogic Technical Support Website:

<http://www.dialogic.com/support/>

You may need to contact Dialogic Technical Support for a username and password to access the Website.

Requirements

Red Hat Enterprise Linux Update 5

You must have the Red Hat Enterprise Linux 4 Update 5 (RHEL4_U5) CDs in order to upgrade your system. This is a five CD set available from Red Hat. Red Hat also provides the ISO images online. You can contact Dialogic Technical Support if you need assistance in acquiring these CDs.

Software only customers of the IP Media Server will have these CDs since they are required to purchase the RHEL4_U5 distribution.

File Systems

The IP Media Server contains 3 file systems that are backed up and restored as part of the upgrade process: **root**, **boot**, and **var**. The following table describes the file systems, the nature of the backup, and the dump file locations.

File System	Backup	Description
root	full	Backup the entire root filesystem to /var/snowshore/root.dump.
boot	full	Backup the entire boot filesystem to /var/snowshore/boot.dump.
var	partial	Backup the var filesystem (<u>excluding the /var/snowshore directory</u>) to /var/snowshore/var.dump.

Note: The backup and restore shell scripts have the ability to copy the dump files across the network to/from a remote system. However, Anaconda does not work on the current version of the RHEL4_U5 Linux Rescue CD, so the network will not come up and therefore network file transfers are currently not possible.

Determining Software Versions

To determine whether the appropriate versions of the Red Hat, Dialogic® IP Media Server, and VXML software packages are installed, use the following commands:

Command	Description
rpm -qa	Lists the complete set of software packages installed.
uname -a	Lists the operating system version information.
df -T	Lists the file systems and supporting disk devices.

Upgrading from Dialogic® IP Media Server 2.3.0 to Dialogic® IP Media Server 2.4.0

To upgrade from MS 2.3.0 to MS 2.4.0, do the following:

- 1 Determine the block (disk) devices that support the root, boot, and var file systems (page 11).
- 2 Backup the IP Media Server 2.3.0 root, boot, and var file systems (page 12).
- 3 Upgrade the Red Hat packages to Update 5 (page 14).
You can do this using NFS or CD-ROM media.
- 4 Installing Required Red Hat packages (page 18).
- 5 Upgrade the IP Media Server packages (page 18).

Determine Block Device

Determine the block device (i.e., disk) that supports the root, boot, and var filesystems. From the Linux command shell (on a running IPMS system), use the **df** command as follows:

```
df -T
```

Filesystem	Type	1K-blocks	Used	Available	Use%	Mounted on
/dev/sda2	ext3	10080520	1070148	8498304	12%	/
/dev/sda1	ext3	101086	11303	84564	12%	/boot
none	tmpfs	517328	0	517328	0%	/dev/shm
/dev/sda5	ext3	32086712	142136	21771836	1%	/var

The output from **df** command shows that on this particular system the:

- ◆ **root** file system is on device **/dev/sda2**.
- ◆ **boot** file system is on device **/dev/sda1**.
- ◆ **var** file system is on device **/dev/sda5**.

The block device information is required by the IP Media Server backup and restore procedures.

Note: The block device names (e.g., /dev/sda) employed on your system may be different.

Backup using Dump

This section describes how to use the **dump** command to backup the IPMS **root**, **boot** and **var** file systems. The dump files are saved in the **var** file system (i.e., within the **/var/snowshore** directory).

Before you backup the file systems, you must first determine and record which block device supports the **root**, **boot**, and **var** filesystems, as described in the previous section (“Determine Block Device” (page 11)).

The **backup** and **restore** procedures are performed from a *command shell* which you create using the Linux Rescue CD.

Note: The backup and restore shell scripts are installed with the IP Media Server software in the **/opt/snowshore/bin** directory.

Go to Command Shell using Linux Rescue Procedure

The backup and restore procedures are performed from the command shell that is established through the use of the Linux Rescue CD. The ISO image for the Red Hat EL 4 Rescue CD (RHEL4-U5-i386-ES-disc1.iso) is available from Technical Support, and must be burned onto a CD-ROM.

This procedure describes how to establish a command shell using the Linux Rescue CD.

1 Starting the Linux Rescue

Insert the Red Hat EL 4 Rescue CD into the system’s CD-ROM drive, log onto the system and type:

reboot <ENTER>

2 Red Hat Enterprise Linux

When the **boot:** prompt appears on the system monitor, enter “linux rescue”, for example:

boot: **linux rescue** <ENTER>

See boot in progress messages on system monitor...

3 Choose a Language

Choose **English**, select **OK** and press <ENTER>.

4 Keyboard Type

Choose **us**, select **OK** and press <ENTER>.

“Searching for linux installations” messages appears on the system monitor.

5 Set Up Networking

Select **No** and press <ENTER>.

Note: Until the issue with Anaconda is resolved, answer **No** so that networking is not set up.

When the issue with Anaconda is resolved, enter **Yes** to setup networking, and then specify that DHCP is to be used by eth0 and eth1. You will then have the ability to transfer files over the network via FTP or SCP. In addition, the **backup** and **restore** shell scripts will be capable of transferring the dump files to/from remote systems.

6 Rescue

Choose **Skip** and press <ENTER> to go directly to the command shell.
-/bin/sh-3.00#

IPMS Backup

The following procedure is used to backup your IPMS system (i.e., **root**, **boot** and **var** file systems). This procedure is performed from a *command shell* that is established using the Linux Rescue CD.

For detailed information regarding the use and capabilities of the MS Backup shell script (ms_backup.sh), see “Appendix A: ms_backup.sh Shell Script” (page 15).

- 1 Create a command shell using the Linux Rescue Procedure. For directions on how to create a command shell, see the section “Go to Command Shell using Linux Rescue Procedure” (page 12).

-/bin/sh-3.00#

- 2 The backup and restore scripts are installed with the IP Media Server software in the /opt/snowshore/bin directory. To make them available for use, do the following:

```
-/bin/sh-3.00# mkdir /mnt/rd
-/bin/sh-3.00# mount -t ext3 /dev/sda2 /mnt/rd
-/bin/sh-3.00# cp /mnt/rd/opt/snowshore/bin/ms_backup.sh /
-/bin/sh-3.00# chmod 777 /ms_backup.sh
-/bin/sh-3.00# umount /mnt/rd
```

Note: When the Anaconda network issue is resolved, you can use FTP or SCP from the command line to transfer the backup and restore shell scripts from a remote system. Until that time, the backup and restore shell scripts are available in the /var/snowshore directory.

- 3 Run the backup shell script in order to dump the contents of the root, boot, and var filesystems.

You will need to specify the block device (disk) used by your system.
-/bin/sh-3.00# ./ms_backup.sh /dev/sda

Note: You will see activity on the system console while the backup shell script runs.

- 4 Remove the Linux Rescue CD.
- 5 Exit the command shell to reboot the system when the backup shell script completes.

```
-/bin/sh-3.00# exit
```

Dump File Information

The size of the dump files is approximately 6MB for the boot file system (boot.dump), 1.3GB for the root file system (root.dump), and 64MB for the var file system (var.dump).

The *md5sum.dump* file contains the MD5 (128-bit) checksums for root, boot, and var dump files.

```
# ls -l *dump
-rw-r--r-- 1 root root      5935104 Jan 25 12:44 boot.dump
-rw-r--r-- 1 root root           131 Feb  1 14:22 md5sum.dump
-rw-r--r-- 1 root root 1357332480 Jan 25 12:44 root.dump
-rw-r--r-- 1 root root   65673216 Jan 25 12:44 var.dump
#
# du    *.dump
5812   boot.dump
4      md5sum.dump
1326824root.dump
64208  var.dump
```

Upgrade to Red Hat EL 4 Update 5

You can upgrade to Red Hat Enterprise Linux 4 Update 5 via the network using NFS, or by using the installation CDROMs. The following sections describe each method.

NFS Red Hat Upgrade Process

This section describes how to use the RHEL4_U5 Boot Disc in conjunction with the RHEL4_U5 ISO images to upgrade from Red Hat EL 4 Update 3 to Update 5.

This procedure assumes that you have downloaded the RHEL4_U5 ISO images from the Red Hat web site and made them available on a remote system that you can connect to via NFS. In the following example, the remote system is named ruby, and the RHEL4_U5 ISO images reside in the directory /export/RHEL4_U5/iso.

- 1 Insert the RHEL4_U5 Boot Disc into the system's CDROM drive and type:
reboot <ENTER>
- 2 Boot the system.

Wait until the **boot:** prompt is displayed on the system monitor.

To begin the upgrade process type:

boot: **linux text** <ENTER>

“Boot in progress” messages appear on the system monitor.

3 Language Selection

Choose **English**, select **OK** and press <ENTER>.

4 Keyboard Selection

Choose **us**, select **OK** and press <ENTER>.

“Searching for linux installations” messages on appear on the system monitor.

5 Installation Method

Choose **NFS image**, select **OK** and press <ENTER>.

6 Network Device

Choose **eth0**, select **OK** and press <ENTER>.

7 Configure TCP/IP

Choose **Use dynamic IP configuration (BOOTP/DHCP)**, select **OK** and press <ENTER>.

Note: The information you enter in the following steps may be different on your system from the examples.

8 NFS Setup

NFS server name: **ruby**

Red Hat Enterprise Linux directory: **/export/RHEL4_U5/iso**

Select **OK** and press <ENTER>.

9 Red Hat Enterprise Linux ES

Select **OK** and press <ENTER>.

10 System to Upgrade

Choose **Red Hat Enterprise Linux ES 4 (sda2)**, Select **OK** and press <ENTER>. {select this to upgrade}

11 Upgrade Boot Loader Configuration

Choose **Skip boot loader updating**, select **OK** and press <ENTER>

“Reading package info” messages appear on the system monitor.

12 Upgrade to begin

Select **OK** and press <ENTER>.

Package Installation messages appear on the system monitor.

13 Complete

Select **Reboot** and press <ENTER>.

Note: After the system reboots the EDP10 device driver will not be operational you are now running Red Hat EL 4 Update 5 kernel and the driver currently installed was built for Update 3. This issue is resolved by upgrading to IP Media Server 2.4.0. The MS 2.4.0 release contains the EDP10 device driver that was built for RHEL4_U5.

CD-ROM Red Hat Upgrade Process

This section describes how to use the RHEL4_U5 CDs to upgrade from Red Hat Enterprise Linux 4 Update 3 to Update 5.

This procedure assumes that you have downloaded the RHEL4_U5 ISO images from the Red Hat web site and burned them onto CDROM.

- 1 Insert DISC 1 into the system's CDROM drive and type:

reboot <ENTER>

- 2 Boot

Wait until the **boot:** prompt is display on the system monitor.

To begin the upgrade process type:

boot: **linux text** <ENTER>

"Boot in progress" messages appear on the system monitor.

- 3 CD Found

Choose **Skip** to skip the media test and start the installation.

"Running anaconda" messages appear on system monitor.

- 4 Red Hat Enterprise Linux ES

Select **OK** and press <ENTER>.

- 5 Language Selection

Choose **English**, select **OK** and press <ENTER>.

- 6 Keyboard Selection

Choose **us**, select **OK** and press <ENTER>.

"Searching for linux installations" messages appear on the system monitor.

- 7 System to Upgrade

Choose **Red Hat Enterprise Linux ES 4 (sda2)**, Select **OK** and press <ENTER>. {select this to upgrade}.

Note: The disk drive name (e.g., sda2) may be different on your system.

- 8 Upgrade Boot Loader Configuration

Choose **Skip boot loader updating**, select **OK** and press <ENTER>.

"Reading package info" messages appear on the system monitor.

- 9 Upgrade to begin

Select **OK** and press <ENTER>.

- 10 Required Install Media

Red Hat Enterprise Linux ES 4 CD #1 - #4

Choose **Continue** and press <ENTER>.

See Copying File message...

See Processing message...

See Package Installation, processing...

11 Change CDROM

Insert DISC 2 into the CDROM drive.
Select OK and press <ENTER>
See Package Installation messages...

12 Change CDROM

Insert DISC 3 into the CDROM drive.
Select **OK** and press <ENTER>
“Package Installation” messages appear on the monitor.

13 Change CDROM

Insert DISC 1 into the CDROM drive.
Select **OK** and press <ENTER>.
See Post Install message...

14 Complete

Select **Reboot** and press <ENTER>.

Note: After the system reboots, the EDP10 device driver will not be operational because you are now running Red Hat EL 4 Update 5 kernel and the driver currently installed was built for Update 4. This issue is resolved by upgrading to IP Media Server 2.4.0. The MS 2.4.0 release contains the EDP10 device driver that was built for RHEL4_U5.

Installing Required Red Hat Packages

Before upgrading to the IPMS 2.4.0 release, there are required Red Hat packages that you must install. You must obtain the RPMs from the Red Hat installation CDs, Red Hat Technical Support, or Dialogic Technical Support and perform the following steps:

1 Obtain the following rpm files:

enscript-1.6.1-33.el4.i386.rpm
expect-5.42.1-1.i386.rpm
ghostscript-7.07-33.i386.rpm
ghostscript-fonts-5.50-13.noarch.rpm
ImageMagick-6.0.7.1-17.i386.rpm
libungif-progs-4.1.3-1.el4.2.i386.rpm
PyXML-0.8.3-6.i386.rpm
sendmail-cf-8.13.1-3.2.el4.i386.rpm
urw-fonts-2.2-6.1.noarch.rpm
VFlib2-2.25.6-25.i386.rpm

2 Copy these files locally on your Media server and run the following command for each rpm listed above:

`rpm -ivh <packagename.rpm>`

3 Contact Dialogic Technical Support if you have any issues installing these packages.

Upgrading to MS 2.4.0

To upgrade the IP Media Server (Dialogic® software packages) from 2.3.0 to 2.4.0, perform the following steps:

- 1 Obtain the G2MS 2.4 build (e.g., SNOWG2PKG-2.4-
<DATE>A.EL4.0.rpm.tar.gz) from Dialogic Technical Support.
- 2 Copy the G2MS 2.4 tar.gz file to your NFS server.
- 3 Use the IP Media Server Web UI to obtain the MS 2.4.0 software package from your NFS server.
- 4 Click RETRIEVE UPDATES, and then enter the URL, directory path, user name, and password required by your NFS server.

If you do not have an NFS server, you can copy the G2MS 2.4 build (tar.gz file) to the /opt/snowshore/rpm directory on your IP Media Server.

- 5 Use the IP Media Server Web UI to install the G2MS 2.4 software package:
 - a. Select SYSTEM->SOFTWARE UPDATES, and then click on the INSTALL tab associated with the MS Release 2.4.0 rpm package listed there.
 - b. Click OK to verify the install. This will take a few minutes and requires a system reboot.
 - c. Check the system configuration after the system reboots. Do not restore from saved configuration files.

If you see a failure message during the upgrade process referring to a failed dependency, the upgrade has failed although the system page display states that the current version is 2.4.0. This is a known issue that will occur when upgrading from any version prior to 2.4.0. You must downgrade back to your previous version and go back to the beginning of this section to the list of RPM files that must be installed prior to the upgrade (see Installing Required Red Hat Packages on page 18). Use the command "rpm -qa |grep <package-name>" to confirm the required packages are installed. Once they are all installed, you can install IPMS 2.4.0. If you have any trouble, contact Dialogic Technical Support.

Note: The password for the administrator user of the Web UI is blank once Release 2.4 is installed.

Downgrading to MS 2.3.0

This section describes how to downgrade an MS 2.4.0 system back to MS 2.3.0. This assumes you used:

- ◆ **df** to determine the block device that correspond to the root, boot, and var file systems. See “Determine Block Device” (page 11).
- ◆ the backup shell script to save the contents of the IPMS root, boot and var file systems. See “Backup and Restore Scripts” (page 9).

Use the following procedure to restore your IPMS system (i.e., root, boot and var file systems). For a copy of the restore shell script, see “Appendix B: ms_restore.sh Shell Script” (page 19).

This procedure is performed from a command shell that is established by using the Linux Rescue CD.



Customers are required to backup their vital information (e.g., data, scripts, applications) before using the downgrade procedure. The downgrade procedure restores the contents of the root, boot, and var file systems to their previous state, as contained in the dump files. All files or data created since the dump file were generated will be LOST.

- 1 Create a command shell using the Linux Rescue Procedure. For directions on how to create a command shell, see “Go to Command Shell using Linux Rescue Procedure” (page 12).

```
- /bin/sh-3.00#
```

- 2 The backup and restore scripts are installed with the IP Media Server software in the /opt/snowshore/bin directory. To make them available for use, do the following:

```
- /bin/sh-3.00# mkdir /mnt/rd
- /bin/sh-3.00# mount -t ext3 /dev/sda2 /mnt/rd
- /bin/sh-3.00# cp /mnt/rd/opt/snowshore/bin/ms_restore.sh /
- /bin/sh-3.00# chmod 777 /ms_restore.sh
- /bin/sh-3.00# umount /mnt/rd
```

Note: When the Anaconda network issue is resolved, you can use FTP or SCP from the command line to transfer the backup and restore shell scripts from a remote system. Until that time, the backup and restore shell scripts will be available in the /var/snowshore directory.

- 3 Run the restore shell script in order to restore the contents of the root, boot, and var filesystems.

You will need to specify the block device (disk) used by your system.
-/bin/sh-3.00# ./ms_restore.sh /dev/sda

Note: You will see activity on the system monitor while the restore shell script runs.

- 4 Remove the Linux Rescue CD.
- 5 Exit the command shell to reboot the system when the restore shell script completes.

-/bin/sh-3.00# exit

- 6 When the system reboots, Release 2.3.0 of the IP Media Server will be running.

Appendix A: ms_backup.sh Shell Script

```
#!/bin/sh

# FILE NAME: ms_backup.sh
#
# SYNOPSIS: Media Server Backup Procedure
#
# VERSION: 2.4
#
# SYNTAX: ./ms_backup.sh disk [user@host:/dir]
#
# Required Argument:
#     disk = block device (e.g., /dev/sda (Intel),
#                          /dev/hda (IBM),
#                          /dev/cciss/c0d0p (HP))
#
# Optional Arguments (all or nothing):
#     user = user login name (e.g., root)
#     host = host name or IP address (e.g., 192.168.12.209)
#     dir = directory (e.g., /backup).
#
# SHELL SCRIPT ARGUMENTS:
#
# $1 = disk (REQUIRED)
# $2 = user@host:/dir [OPTIONAL]
#
# DESCRIPTION:
#
# This shell script is used to backup a Media Server system.
#
# The script dumps the contents of the root, boot, and var filesystems
# to the dump files contained in the local /var/snowshore directory.
# The contents of the /var/snowshore directory are not backed up.
#
# The md5sum application is used to compute MD5 (128-bit) checksums
```

```
# (as described in RFC 1321) for each dump file. The checksums are
# save in the /var/snowshore/md5sum.dump text file.
#
# If the optional [user@host:/dir] command line argument is specified,
# scp is used to copy all dump files over the network to a remote system.
# You will be asked by scp for the password to the remote system.
#
# Red Hat EL 4.0
# The RHEL4_U4 Rescue CD (RHEL4-U4-i386-ES-disc1.iso) is use to
# establish the command shell in which this shell script is executed.
#
# This shell script assumes the following to be true:
# a) There exist root, boot, and var filesystems, supported by
# block special files corresponding to disk volumes 2, 1, 5.
#
# Filesystem Volume Intel IBM HP
# -----
# root 2/dev/sda2 /dev/hda2 /dev/cciss/c0d0p2
# boot 1/dev/sda1 /dev/hda1 /dev/cciss/c0d0p1
# var 5/dev/sda5 /dev/hda5 /dev/cciss/c0d0p5
#
# b) The root, boot, and var filesystems are intact (i.e., not corrupted).
#
# WARNING: This shell script does not check the validity of the optional
# [user@host:/dir] argument, it simply uses what was supplied.
#

# Display shell script usage message on error.
usage () {
    cat <<EOF

SYNTAX:
    ./ms_backup.sh disk [user@host:/dir]

Required Argument:
    disk = block device (e.g., /dev/sda (Intel),
                        /dev/hda (IBM),
                        /dev/cciss/c0d0p (HP))

Optional Arguments (all or nothing):
    user = user login name (e.g., root)
    host = host name or IP address (e.g., 192.168.12.209)
    dir = directory (e.g., /backup).

EXAMPLES:

Intel (w/o network copy):
    ./ms_backup.sh /dev/sda

IBM (w/o network copy):
    ./ms_backup.sh /dev/hda

HP (w/o network copy):
    ./ms_backup.sh /dev/cciss/c0d0p

Intel (w/network copy):
```

```

        ./ms_backup.sh /dev/sda root@192.168.12.209:/backup

EOF
    exit 1
}

# (1) Verify existence of block device (i.e., required command line argument).
if [ "$#" != "1" ] && [ "$#" != "2" ] ; then
    echo "Error: invalid number of command line arguments ($# given)!"
    usage
fi
if test ! -b $1 ; then
    echo "Error: [$1] bad block device!"
    usage
fi

# (2) Create mount points and mount root, boot, and var filesystems (separately).
echo "Mounting all filesystems."
cd /mnt
mkdir -p root boot var
chmod 777 root boot var
mount -t ext3 $12 /mnt/root
mount -t ext3 $11 /mnt/boot
mount -t ext3 $15 /mnt/var

df -T

# (3) Check if the filesystem dump files exist locally in /var/snowshore.
dumpFiles=0
if test -e /mnt/var/snowshore/root.dump; then
    echo "Found local dump file [/var/snowshore/root.dump]."
    dumpFiles=1
fi
if test -e /mnt/var/snowshore/boot.dump; then
    echo "Found local dump file [/var/snowshore/boot.dump]."
    dumpFiles=2
fi
if test -e /mnt/var/snowshore/var.dump; then
    echo "Found local dump file [/var/snowshore/var.dump]."
    dumpFiles=3
fi

# If so, ask the user for permission to over-write the existing dump files.
if [ $dumpFiles != 0 ] ; then
    echo "Do you want to over-write the local dump files? <yes:no>"
    overWrite=no
    read overWrite

    if [ $overWrite != yes ]; then
        echo "$0 script exiting: local dump files have not been unmodified..."
        exit 1
    fi
fi

# (4) Remove the log files and recordings in the /var/snowshore directory
#     to make space for the dump files.

```

```
echo "Removing snowshore log files and recordings."
rm -f /mnt/var/snowshore/log/*
rm -f /mnt/var/snowshore/rec/*

# (5) Backup the root filesystem.
echo "Backup root filesystem."
cd /mnt/root
dump -0 -b 126 -d 141000 -s 11500 -f /mnt/var/snowshore/root.dump .

# (6) Backup the boot filesystem.
echo "Backup boot filesystem."
cd /mnt/boot
dump -0 -b 126 -d 141000 -s 11500 -f /mnt/var/snowshore/boot.dump .

# (7) Backup the var filesystem (excluding the /var/snowshore directory).
#   Use ls command to obtain inode number of /var/snowshore directory.
#   Use the dump command to make a backup of the var file system.
#   Exclude the contents of the /var/snowshore directory by specifying
#   the "-e inode_numbers" command line option to dump command.
echo "Backup the var filesystem."
cd /mnt/var
dump -0 -e "$(ls -ild /mnt/var/snowshore | cut -f1 -d' ')" -b 126 -d 141000 -s 11500 -f
    /mnt/var/snowshore/var.dump .

# (8) Compute MD5 (128-bit) checksums for root, boot, and var dump files.
echo "Compute MD5 checksums for all dump files."
cd /mnt/var/snowshore
md5sum *.dump > md5sum.dump

# (9) If optional [user@host:/dir] command line argument was specified,
#   copy dump files (via scp) over the network to the remote system.
if [ "$2" != "" ] ; then
    echo " "
    echo "Copying local dump files to remote system [$2]"
    echo " "
    scp *.dump $2
fi

# (10) Umount the root, boot, and var filesystems.
echo "Umount root, boot, and var filesystems."
cd /
sync
umount /mnt/boot /mnt/root /mnt/var

# (11) Exit the command shell to reboot the system
#exit 0
```

Appendix B: ms_restore.sh Shell Script

```
#!/bin/sh

# FILE NAME: ms_restore.sh
#
# SYNOPSIS: Media Server Restore Procedure
#
# VERSION: 2.4
#
# SYNTAX: ./ms_backup.sh disk [user@host:/dir]
#
# Required Argument:
#     disk = block device (e.g., /dev/sda (Intel),
#                        /dev/hda (IBM),
#                        /dev/cciss/c0d0p (HP))
#
# Optional Arguments (all or nothing):
#     user = user login name (e.g., root)
#     host = host name or IP address (e.g., 192.168.12.209)
#     dir = directory (e.g., /backup).
#
# SHELL SCRIPT ARGUMENTS:
#
# $1 = disk (REQUIRED)
# $2 = user@host:/dir [OPTIONAL]
#
# DESCRIPTION:
#
# This shell script is used to downgrade a Media Server system
# from Release 2.4.0 back to 2.3.0.
#
# The script restores the contents of the root, boot, and var filesystems
# from the dump files contained in the local /var/snowshore directory.
# The contents of the /var/snowshore directory are not backed up.
#
```

```
# If the optional [user@host:/dir] command line argument was specified,
# the dump files are copied (via scp) from the remote system to the
# local /var/snowshore directory. You will be asked by scp for the
# password to the remote system.
#
# The dump files MD5 (128-bit) checksums are contained in the
# /var/snowshore/md5sum.dump text file. The md5sum application
# can be used to validate the integrity of the dump files.
#
# Red Hat EL 4.0
# The RHEL4_U5 Rescue CD (RHEL4-U5-i386-ES-disc1.iso) is use to
# establish the command shell in which this shell script is executed.
#
# This shell script assumes the following to be true:
# a) There exist root, boot, and var filesystems, supported by
#    block special files corresponding to disk volumes 2, 1, 5.
#
# Filesystem Volume Intel IBM HP
# -----
# root 2 /dev/sda2 /dev/hda2 /dev/cciss/c0d0p2
# boot 1 /dev/sda1 /dev/hda1 /dev/cciss/c0d0p1
# var 5 /dev/sda5 /dev/hda5 /dev/cciss/c0d0p5
#
# b) The root, boot, and var filesystems are intact (i.e., not corrupted).
#
# NOTE: The script does not remake the filesystems, whereby negating
# any problems regarding the proper labeling of the filesystems
# or filesystem geometry.
#
# WARNING: This shell script does not check the validity of the optional
# [user@host:/dir] argument, it simply uses what was supplied.
#

# Display shell script usage message on error.
usage () {
    cat <<EOF

SYNTAX:
    ./ms_restore.sh disk [user@host:/dir]

Required Parameter:
    disk = block device (e.g., /dev/sda (Intel),
                        /dev/hda (IBM),
                        /dev/cciss/c0d0p (HP))

Optional Parameters (all or nothing):
    user = user login name (e.g., root)
    host = host name or IP address (e.g., 192.168.12.209)
    dir = directory (e.g., /backup).

EXAMPLES:
    Intel (w/o network copy):
        ./ms_restore.sh /dev/sda
```

```

        IBM (w/o network copy):
            ./ms_restore.sh /dev/hda

        HP (w/o network copy):
            ./ms_restore.sh /dev/cciss/c0d0p

        Intel (w/network copy):
            ./ms_restore.sh /dev/sda root@192.168.12.209:/backup

EOF
    exit 1
}

# (1) Verify existence of block device (i.e., required command line argument).
if [ "$#" != "1" ] && [ "$#" != "2" ] ; then
    echo "Error: invalid number of command line parameters ($# given)!"
    usage
fi
if test ! -b $1 ; then
    echo "Error: [$1] bad block device!"
    usage
fi

# (2) Create mount points and mount the root, boot, and var filesystems (separately).
echo "Mounting filesystems"
cd /mnt
mkdir -p root boot var
chmod 777 root boot var
mount -t ext3 $12 /mnt/root
mount -t ext3 $11 /mnt/boot
mount -t ext3 $15 /mnt/var

df -T

# (3) Check if filesystem dump files exist locally in /var/snowshore.
dumpFiles=0
if test -e /mnt/var/snowshore/root.dump; then
    echo "Found /var/snowshore/root.dump."
    dumpFiles=1
fi
if test -e /mnt/var/snowshore/boot.dump; then
    echo "Found /var/snowshore/boot.dump."
    dumpFiles=2
fi
if test -e /mnt/var/snowshore/var.dump; then
    echo "Found /var/snowshore/var.dump."
    dumpFiles=3
fi

# (4) If the [user@host:/dir] command line argument was specified,
#      copy dump files (via scp) over the network from remote system.
if [ "$2" != "" ] ; then

```

```
# If dump files already exist locally, ask the user for permission to
# over-write the local dump files with those from the remote system.
if [ $dumpFiles != 0 ] ; then
    echo "Do you want to over-write local dump files with those from $2? <yes:no>"
    overWrite=no
    read overWrite

    if [ $overWrite != yes ]; then
        echo "$0 script exiting: local dump files have not been unmodified..."
        exit 1
    fi
fi

echo " "
echo "Copying dump files from remote system [$2] to /var/snowshore."
echo " "
cd /mnt/var/snowshore
scp $2/*.dump .
fi

# (5) Ensure that dump files exist locally for all filesystems being restored.
echo "Verify dump files exist locally for all filesystems being restored."
if test ! -e /mnt/var/snowshore/root.dump; then
    echo "$0 script terminating: Missing /var/snowshore/root.dump"
    exit 1
fi
if test ! -e /mnt/var/snowshore/boot.dump; then
    echo "$0 script terminating: Missing /var/snowshore/boot.dump"
    exit 1
fi
if test ! -e /mnt/var/snowshore/var.dump; then
    echo "$0 script terminating: Missing /var/snowshore/var.dump"
    exit 1
fi

# (6) Restore the contents of the boot filesystem.
echo "Restore the boot filesystem."
cd /mnt/boot
rm -rf *
sync
restore -r -v -b 126 -f /mnt/var/snowshore/boot.dump
rm restoresymtable

# (7) Restore the contents of the root filesystem.
echo "Restore the root filesystem."
cd /mnt/root
rm -rf *
sync
restore -r -v -b 126 -f /mnt/var/snowshore/root.dump
rm restoresymtable

# (8) Restore the contents of the var filesystem.
# Use the rm command to remove all files and directories in var filesystem
# (except for the snowshore directory which contains the dump files).
```

```
echo "Restore the var filesystem."
cd /mnt/var
rm -rf a* c* d* e* f* l* m* n* o* p* r* snowshore/log/* snowshore/rec/* spool t* v* w* y*
restore -r -v -b 126 -f /mnt/var/snowshore/var.dump
rm restoresymtable

# (9) Mount boot and var filesystems under root.
echo "Mount boot and var filesystems under root."
cd /
sync
umount /mnt/boot /mnt/var
mount -t ext3 $11 /mnt/root/boot
mount -t ext3 $15 /mnt/root/var

# (10) Reinstall the GRand Unified Bootloader (GRUB).
echo "Install GRUB."
/mnt/root/sbin/grub --batch <<EOF
root (hd0,0)
find /grub/stage1
setup (hd0)
EOF

# (11) Umount the root, boot, and var filesystems.
echo "Umount root, boot, and var filesystems."
cd /
sync
umount /mnt/root/boot /mnt/root/var /mnt/root

# (12) Exit the command shell to reboot the system.
# exit

# (13) Upon reboot Media Server 2.3 will be running.
```

